

## **Return & Refund Policy — Digital Products**

Thank you for purchasing from Brim Lactation & Family Care.

Because our products are delivered in a digital format and accessible immediately upon purchase, **all sales of digital products are final.**

We do not offer returns, exchanges, or refunds for:

- Downloadable guides, toolkits, or workbooks
- Online courses or self-paced lessons
- Audio or video content
- Any other digital product delivered via instant download or online access

If you experience any technical issues accessing your purchase, please contact us at **hello@brimfamilycare.com** within **7 days** of purchase. We will make every reasonable effort to ensure you receive your product.

### **Exceptions**

Refunds may be considered only in cases of:

- Duplicate purchase due to a technical error
- Payment processing error

In such cases, please contact us within **7 days** with your order details so we can review and process the refund if eligible.

By completing your purchase, you acknowledge and agree to this policy.

### **Contact**

If you have questions, please email: **hello@brimfamilycare.com**